


4  42 Listen and repeat these words.

- 1 checked 3 unplugged 5 disconnected
2 switched 4 worked

Language

Present perfect

We use the present perfect tense to talk about recent actions (an action that has happened in the past and has a result in the present).	<i>I've unplugged the computer.</i>	
	<i>She hasn't finished the report.</i>	
	<i>Has she switched off the computer? Yes, she has./No, she hasn't.</i>	
	<i>Have you checked the cable connections? Yes, I have./No, I haven't.</i>	
We use have/has + the past participle of the verb. (To form the past participle of regular verbs, we add -ed .)	<i>clean</i>	<i>cleaned</i>
	<i>work</i>	<i>worked</i>
Irregular past participles	<i>do</i>	<i>done</i>
	<i>be</i>	<i>been</i>
	<i>run</i>	<i>run</i>
	<i>see</i>	<i>seen</i>
	<i>have</i>	<i>had</i>
	<i>make</i>	<i>made</i>

5 Complete these questions with *have* or *has* and the correct form of the verb in brackets.




- 1 _____ you _____ (run) the computer in the battery mode?
2. How long _____ you _____ (have) the iPad?
- 3 _____ you _____ (charge) the battery?
- 4 _____ he _____ (open) the file?
- 5 _____ she _____ (enter) her username and password?
- 6 _____ they _____ (change) the Internet Service Provider?
- 7 _____ you _____ (check) the remaining disk space?
- 8 _____ you _____ (install) or _____ (uninstall) software recently?
- 9 _____ Dillip _____ (update) the drivers recently?

6 Use the present perfect to make positive or negative sentences.

Example: the screen/go/blank
The screen's gone blank.

- 1 the charger/stop/working
- 2 I/not/upgrade/the operating system
- 3 She/not/install/the updates
- 4 They/reinstall/the application
- 5 She/not/be able to fix the problem
- 6 I/defragment/your drive

Listening 7  43 Listen and repeat the questions in 5.

Speaking 8 Work in pairs. Practise a phone call to the company IT help desk.

Student A: Turn to page 69.

Student B: Turn to page 79.